

9 Grand Rue des Rosiers, Malves en Minervois, 11600, France www.sonciel.com

## SONCIEL PRIVACY POLICY

Sonciel is dedicated to maintaining the trust and confidence of our visitors to our web site. We want to ensure that you fully understand the ways in which your data is collected, used, and protected. We adhere to strict privacy standards and regulations. This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Our Company collects only strictly necessary cookies —

Under the GDPR and the ePrivacy Directive, it is not required to obtain consent for these cookies,

These cookies are essential for you to browse the website and use its features, such as accessing secure areas of the site. Cookies that allow web shops to hold your items in your cart while you are shopping online are an example of strictly necessary cookies. These cookies are only be first-party session cookies.

You directly provide Sonciel with most of the data we collect. We collect data and process data when you:

- ♦ Register online or sign-up to receive email from us.
- ♦ Voluntarily complete a customer survey.
- ◊ Use or view our website via your browser's cookies.

Sonciel collects your data so that we can email you with special offers on other products and services we think you might like.

Sonciel does not share your data with any other person or organization.

Sonciel stores your data only in our list of contacts so that we can email you with special offers on other products and services we think you might like. We will never send you emails from any other companies.

If you have agreed to receive marketing emails, you may always opt out at a later date.

You have the right at any time to stop Sonciel from contacting you for marketing purposes or giving your data to other members of the Company.

## Your Data Protection Rights:

Our Company would like to make sure you are fully aware of all your data protection rights. Every user is entitled to the following:

**The right to access** - You have the right to request Sonciel for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** - You have the right to request that Sonciel correct any information you believe is inaccurate. You also have the right to request Sonciel to complete information you believe is incomplete.

**The right to erasure** — You have the right to request that Sonciel erase your personal data, under certain conditions.

**The right to restrict processing** - You have the right to request that Sonciel restrict the processing of your personal data, under certain conditions.

**The right to object to processing** - You have the right to object to Sonciel's processing of your personal data, under certain conditions.

**The right to data portability** - You have the right to request that Sonciel transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at: +33 6 72 71 30 46

Or write to us: info@sonciel.com

## How to Contact the Appropriate Authority

Should you wish to report a complaint or if you feel that Sonciel has not addressed your concern in a satisfactory manner, you may contact the following office:

Commission Nationale de l'Informatique et des Libertés - CNIL 3 Place de Fontenoy TSA 80715 – 75334 Paris, Cedex 07 Tel. +33 1 53 73 22 22 Fax +33 1 53 73 22 00 Website: http://www.cnil.fr/https://www.cnil.fr/en/contact-cnil

Member: MS MARIE-LAURE DENIS- President of CNIL

Signed by: Brady Ridgway Position: Responsible Person, Sonciel Date: 3 May 2025 Place: Malves en Minervois, France

"npr Signature: \_